

# SIMACAN PRIVACY POLICY

Simacan B.V. respects your privacy and is committed to protecting it. We provide this privacy statement to inform you of our Privacy Policy, terms of use, practices and of the choices you can make about the way your information is collected online and how that information is used. This website is governed in accordance with the Dutch AVG laws. If you do not feel comfortable with the use of your data by Simacan B.V., please contact us!

[security@simacan.com](mailto:security@simacan.com)

+31 33 887 4000

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3825 BT Amersfoort  
The Netherlands

VAT no. NL852431296B01  
Chamber of Commerce no. 57084173

## Simacan B.V.

Simacan B.V. collects personal data for a number of reasons, these are explained below. Simacan B.V. processes personal data on the basis of a legitimate interest, namely a commercial interest. This includes offering services or products from Simacan B.V. via email. Your data will never be sold to third parties. The information that is requested is the minimum information required to offer the services or products. For example, your email address is required to send the newsletter. If this mandatory information is not provided, Simacan B.V. does not offer the relevant service. If it is necessary data that you have shared with Simacan B.V. is necessary for other/third parties (for example, to offer a service), you will first be asked for permission.

We log visitor's domain and IP address automatically; this information does not identify you as an individual, but only the computer that is being used to view the site. This data is used to see where the site is being used in the world to ensure coverage, and for click stream analysis to help better understand site usage, so that we can improve our service to you. We do not link information automatically logged by such means with personal data about specific individuals. Cookies are small text files that are stored on your computer as a result of visiting a web site. This allows the site to know that you have visited before and in some cases can be used to record your preferences.

## Cookies

We use cookies for two reasons:

- to help us track usage patterns in order to improve and manage our sites
- to record preferences in order to personalise your visit

There are four types of cookies used on this website:

### **Session Cookies**

These are temporary cookies that only remain until your browser is closed. They are used by our web application in order to maintain the information relating to your transaction from page to page following any input, such as when a form is completed over several screens.

### **Web Analytics Cookies**

These cookies are used to help us compile anonymous statistics in order to improve and manage our sites. An example of the information collected would be the path you used to gain access to the site and your patterns of browsing when navigating the site.

## **Data collection and use**

When you request information through this site, we may need to know some personal information about you. When emailing us for a free demo we need your email address, name and other limited personal identifiers; your full name, company name, e-mail address and contact number. When subscribing for our newsletter we need your email address. Your personal data will be processed to provide information, products and services you request in the form that you require. If we require sensitive personal data then we will ensure that the collection and use is in strict accordance with the principles of data protection and data privacy. We may appoint third party organisations to assist us in providing you with the information, products and services you request. In these circumstances, we will ask your permission first and take steps to ensure that your personal information is held in strict accordance with our privacy policy and is only used for the purpose of fulfilling your request. Except as set out above, we will not pass your details to anyone else outside Simacan without your permission.

## **Newsletter**

Simacan B.V. sends newsletters by e-mail. These newsletters are both commercial and aimed at knowledge sharing. Your e-mail address is collected via the appropriate input field on the Simacan B.V website.

You can unsubscribe at any moment via the link at the bottom of each newsletter or by sending an email to [newsletter-subscriptions@simacan.com](mailto:newsletter-subscriptions@simacan.com)

## **Contact**

Your data will be collected when you contact Simacan B.V. via the website. However, this form only asks for the necessary information to be able to offer a proposal or service; your full name, company name, email address and telephone number.

## **Access to personal data**

To enquire about accessing your personal data, or if you have any questions relating to Simacan B.V.'s data privacy policy please email [security@simacan.com](mailto:security@simacan.com) or contact us by post at the following address Simacan B.V., Valutaboulevard 16, 3825 BT Amersfoort, The Netherlands. We will provide you with a readable copy of the personal data that we keep about you, our aim is to respond within a week. For this we will require proof of your identity; send us a copy of your identity document, whereby your photo, the ID proof number and BSN at the bottom have been made illegible. We allow you to challenge the data that we hold and you, where appropriate, may have the data: erased,

rectified, amended or completed. We reserve the right to refuse to provide our visitors with a copy of their personal data, but will give reasons for our refusal. You will be able to challenge our decision to refuse to provide you with a copy of your personal data.

## Security

Our website is secured by an SSL certificate. This means that your connection to the website of Simacan B.V. is private. You can recognize this secure connection as a 'lock' before the URL in the Url address bar. With this SSL certificate we have implemented security policies, rules and technical measures to protect the personal data that we have under our control that complies fully with data privacy & protection legislation appropriate to the jurisdiction applicable to the site. The security measures are designed to prevent unauthorised access, improper use or disclosure, unauthorised modification & unlawful destruction or accidental loss.

### Hyperlinks

Simacan B.V. may provide links to third-party websites for your convenience and information. If you access those links, you will leave the Simacan B.V. website. Simacan B.V. does not control those sites or their privacy practices, which may differ from ours. We do not endorse or make any representations about third-party websites. The Simacan B.V. Privacy Statement does not cover the personal data you choose to give to unrelated third parties. We encourage you to review the privacy policy of any company before submitting your personal information. Some third-party companies may choose to share their personal data with Simacan B.V.; that sharing is governed by that third-party company's privacy policy.

## Storage of data

Your data will be stored by Simacan B.V. for a longer period of time, but never longer than is necessary for carrying out activities, unless we are required to store your data longer due to a statutory regulation.

## Rights

### Right of inspection

You have the right to request your personal data and information at any time from Simacan B.V.. You can do this by sending an e-mail or by contacting Simacan B.V.. You will receive an overview of your personal data.

### Right to rectification

Are your details not correct? Or has your information changed? You have the right to have this rectified by Simacan B.V.. You can change your subscription information for the newsletter via the appropriate url at the bottom of each email.

### Right to data transfer

If you need the stored data and information provided by Simacan B.V., in case you switch to another party or service, you have the right to transfer. In such cases, Simacan B.V. will transfer all your data to the other party.

**Right to erase data**

In case you no longer want your personal information and data to be stored at Simacan B.V., you have the right to have your this information deleted.

**Right to file a complaint**

You have the right to file a complaint with the Dutch Data Protection Authority if you believe that Simacan B.V. does not handle your personal information and data correctly.

## Obligations

Simacan B.V. reserves the right to disclose the data when required by law or when Simacan B.V. deems this justified to comply to a legal request / process or to protect the rights, property or safety of Simacan B.V.. We always try to respect your right to privacy as much as possible.

## Contact

In case you have questions about the above sections, do not hesitate to contact Simacan B.V. through the contact page or by using the following contact details:

**Simacan B.V.**

[security@simacan.com](mailto:security@simacan.com)

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